



City of Robinson

111 W. Lyndale Ave., Robinson, TX 76706-5619

Phone (254) 662-1415 ❖ Fax (254) 662-1035

**APPLICATION FOR WATER AND SEWER SERVICE AND
SOLID WASTE (GARBAGE) COLLECTION**
(PLEASE PRINT)

Date of Application: _____ Turn On Date: _____

Name of Primary Applicant: _____

Name of Secondary Applicant (any spouse, domestic partner, or adult roommate of the Primary Applicant must be identified): _____

Service Address: _____

Mailing Address (if different): _____

Home Telephone: (_____) _____ Work Telephone: (_____) _____

Cellular Phone: (_____) _____ Email: _____

Please check how you would like to receive your monthly statement:

Note: By selecting the option to receive your bill via email you are granting the City of Robinson, 111 W Lyndale, Robinson, TX 76706, <http://www.RobinsonTexas.org> (noreply@municipalonlinepayments.com) permission to email you. You can withdraw your permission to mail to your email address at any time by contacting the Utilities Department at 254.662.1415.

Billing Statement Mailing:

- Electronic Billing
- Paper Billing
- Both (Electronic/Paper Billing)

Is the Service Address:

- Owned
- Rented (identify landlord): _____
- Other (explain): _____

Primary Applicant's Employer: _____

Secondary Applicant's Employer: _____

Have you ever had service with the City of Robinson before? Yes No

If "Yes", when _____

At what address(es): _____

Has the Secondary Applicant ever had service with the City of Robinson before? Yes No

If "Yes", when _____

At what address(es): _____

Have you ever had your water service cut-off for non-payment or delinquent payment of your bill at any previous address where you have lived (if you or your spouse were the customer on the account?)

Yes No If "Yes", explain, including identification of the approximate date(s) (if known) and the

water service provider(s) (required): _____

List the last two (2) addresses where you have lived during the last five (5) years: _____

Identify the water providers from which you have received water services during the last five (5) years. _____

If the Secondary Applicant is your spouse or domestic partner, identify any water service that has been applied for or provided in your spouse's name during the last five (5) years .

Name of closest relative not living at the service address: _____

Address: _____

Telephone: (_____)_____

It is understood by Applicant that:

- Payment for services received is due on or before the due date set forth on the bill and if not timely paid services are subject to being discontinued.
- The City is not obligated to furnish any service of a type or character not available from the existing lines and facilities of the City.
- Applicant must allow the City or its authorized agents to access the premises of the Applicant prior to service being instituted to determine compliance of connection(s) with applicable local and state codes.

- Applicant agrees to permit authorized agents of the City free access to the Applicant's premises for connecting, disconnecting, testing, reading meters, repairing, or removing any property of the City.
- The City makes reasonable provisions to assure service, but it does not guarantee continuous service.
- The obligation for all lines on the Applicant's property downstream from the meter rests with the Applicant, and is not the responsibility of the City.
- Beyond what is set forth in this application, extensions of service, deposits, rates, termination, re-connect fees, meter and tap charges, meter re-reads and fees, back-flow protection requirements, regulations regarding wastes disposed of in sanitary sewer system, and other rules and regulations regarding the provision of services by the City and the use of such services by the Applicant are also contained in the ordinances of the City of Robinson and in the rules and regulations of the City's water and wastewater departments, which are incorporated by reference herein.
- If you are allowed to enter into a pay-out agreement for a past due amount you must comply with that agreement AND keep subsequent bills current.
- No delay, leniency, or special dispensation by the City with regard to enforcing payment with regard to a bill shall constitute a waiver of the City's rights to strictly enforce payment on any other bill or create a right or expectation on the part of the customer to such delay, leniency, or special dispensation by the City with regard to any other bill.

Other Acknowledgements of the Applicant:

- In addition to the right to terminate service for non-payment, the City shall also have the right to recover against the Applicant under any remedy available to it under law. By this application, Applicant agrees that the City shall be entitled to recover from Applicant the City's reasonable attorney's fees and costs incurred in any collection proceedings against the Applicant.
- In the event of termination of service, deposits on the account will be applied to the final bill and the balance due, if any, will be billed to the Primary Applicant. Likewise, any refunds will be paid to the Primary Applicant. Although, the Primary Applicant is considered the decision maker for the account, if service is to remain connected after the Primary Applicant's departure from the service address (for example in the event of separation or divorce); the deposit will not be returned to the Primary Applicant until the account is changed to the name of the new customer and a new deposit in replacement of the deposit to be refunded to the Primary Applicant is made to the City.
- IT IS THE PRIMARY APPLICANT'S RESPONSIBILITY TO CLOSE HIS/HER ACCOUNT. IF THE PRIMARY APPLICANT DOES NOT DO SO, HE/SHE GENERALLY WILL CONTINUE TO BE JOINTLY RESPONSIBLE FOR SERVICES PROVIDED TO THE SERVICE ADDRESS WITH THOSE WHO CONTINUE TO USE THE SERVICES AT THE ADDRESS.
- In the circumstance the Primary Applicant move-outs of the service address leaving an account unpaid, the Secondary Applicant, if the Secondary Applicant resided at the service address when the services were provided, must bring the account current before he or she will be allowed to establish an account in his or her name for the address.
- The City reserves the right to refuse service where it appears that a change of customer/applicant identity is made to avoid or evade payment of a utility bill.
- Assignments of deposits for the purpose of the account being changed to a new customer must be in writing and be signed by the Primary Applicant. The assignment must expressly identify the person to whom the deposit is assigned. The assignment must be delivered to the City by the Primary Applicant, who must show proof of identification. The assignment may be otherwise delivered if it is notarized. The new customer must provide the information required in the City's customer identification sheet and present a valid photo I.D. [a copy of which will be placed in the customer's account file]. IF the deposit assigned is less than the then-current deposit

required, the new customer must deposit the difference, with the exception that a deposit assigned to a spouse or ex-spouse who resided with the Primary Applicant at the service address until separation or divorce does not have to be updated.

- A surviving spouse of the Primary Applicant may change an account with no need to update the deposit or to obtain an assignment thereof upon showing proof of death.
- The transfer of service from one service address to another inside the City limits of Robinson requires payment of a \$25.00 transfer fee. If a service was not available at the old address but is available at the new address---the then-current deposit for that new service must also be paid. The existing deposit is required to be updated. To be eligible to transfer service without paying a new deposit, the account must be in good standing.
- Tampering with taps, meters, or City lines will not be tolerated and, in addition to resulting in termination of service, may result in criminal charges being pursued.
- You will be charged the cost of repairing any broken water cut-off on your property caused by you or your invitees.
- You will be charged for the cost of repairing any damage to the meter or City lines caused by you or your invitees.

BY YOUR SIGNATURE BELOW YOU ARE CERTIFYING THAT THE INFORMATION THAT YOU HAVE PROVIDED HEREIN IS TRUE AND CORRECT.

In accordance with HB859, I want my personal information on my account records kept confidential.
Check Yes _____ No _____

AGREED AND UNDERSTOOD:

Primary Applicant Signature

Printed Name

Date

Dept. Use Only:		
_____	Deposit	Inspections: _____
_____	Account No.	_____
_____	Connect Date	Other: _____

Company/Utility Service Application Form

Effective 06-01-2013
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